LINCOLN OFFICE SUITE 500 301 SOUTH 13TH STREET LINCOLN, NEBRASKA 68508-2578 TALEPLONE 402-437-8500 FAX 402-437-8558

OMAHA OFFICE SUITE 525 10250 REGENCY CIRCLE OMAHA, NEBRASKA 68114-3754 TELEPHONE 402-898-7400 FAX 402-898-7401



DENVER OFFICE SUITE 525 8055 EAST TUFTS AVENUE DENVER, COLORADO 80237-2835 TELEPHONE 303-606-6700 FAX 303-606-6701

THOMAS J. MOORMAN
DIRECT; (202) 944-9502
EMAIL: TMOORMAN@WOODSAFFKEN.COM
WWW.WOODSAFFKEN.COM
ADMITTED TO PRACTICE ONLY IN THE DISTRICT OF COLUMBIA

PLEASE RESPOND TO WASHINGTON ADDRESS

WASHINGTON OFFICE SUITE 310 5151 WISCONSIN AVINUE, N.W. WASHINGTON, D.C. 20016-4124 Telephone 202-944-9500 FAX 202-944-9501

July 16, 2018

REDACTED - FOR PUBLIC INSPECTION

VIA ECFS
Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th Street, SW
Washington, DC 20554

Re: WC Docket No. 14-58

Submission of Redacted Version of FCC Form 481 for Armstrong Telephone Company – Maryland (Study Area Code 180216)

Dear Ms. Dortch:

Attached for electronic filing is a copy of the redacted public version of the FCC Form 481 of Armstrong Telephone Company -- Maryland (the "Company") which contains the Company's financial information required by Section 54.313(f)(2) of the Commission's Rules (which is filed in compliance with the Protective Order referenced below).

The Company's FCC Form 481 has been electronically filed with the Universal Service Administrative Company. Consistent with the Commission's Protective Order, WC Docket No. 10-90 et al., DA 16-296, released March 22, 2016 (the "Protective Order"), the Company, under separate letter and pursuant to the requirements of the Protective Order, has submitted the confidential version of the Company's FCC Form 481 which contains the Company's financial information required by Section 54.313(f)(2) of the Commission's Rules.

The Company is aware that the Universal Service Administrative Company, Inc. has issued guidance regarding the treatment of Section 54.313(f)(2) confidential information addressed in the Protective Order. This guidance did not, however, address the procedural filing requirements required by the Protective Order. As a result and in a good faith effort to comply with the Protective Order's requirements, the Company is making this instant submission.

Ms. Marlene H. Dortch, Secretary Federal Communications Commission July 16, 2018 Page 2

Please direct any questions concerning this matter to the undersigned.

Respectfully submitted,

Thomas J. Moorman By Jao

James A. Overcash

Counsel to Armstrong Telephone Company -- Maryland

Attachment

REDACTED - FOR PUBLIC INSPECTION FCC Form 481 - Carrier Annual Reporting OMB Control No. 3060-098

Data Collection Form

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018

| <010> | Study Area Code | 180216 |
|-------|---|----------------------|
| <015> | Study Area Name | ARMSTRONG TEL OF MD |
| <020> | Program Year | 2019 |
| <030> | Contact Name: Person USAC should contact with questions about this data | Carrie Curtis |
| <035> | Contact Telephone Number: Number of the person identified in data line <030> | 7242830925 ext.50380 |
| <039> | Contact Email Address: Email of the person identified in data line <030> | ccurtis@agoc.com |
| | Form Type | 54.313 and 54.422 |
| | | |

Page 2

| (200) Serv Data Colle | (200) Service Outage R Data Collection Form | (200) Service Outage Reporting (Voice) Data Collection Form | (a: | | | | | | FCC OMI July | FCC Form 481 OMB Control No. 3060- July 2018 | FCC Form 481 OMB Control No. 30:60-0986/OMB Control No. 30:60-0819 July 2018 | o. 3060-0819 |
|--------------------------|--|---|-------------------------------------|--------------------|--------------------|----------------------------------|-----------------|----------------------------|--------------------------------------|--|--|--------------|
| <010> | Study Area Code | ode | | | | 180216 | | | | | | |
| <0.15> | Study Area Name | ате | | | | ARMSTRONG TE | TEL OF MD | | | | | |
| <0.20> | Program Year | | | | | 2019 | | | | | | |
| <020> | Contact Name | Contact Name - Person USAC should contact regarding this data | should contac | ct regarding this | s data | Carrie Curtis | is | | | | | |
| <032> | Contact Telep | Contact Telephone Number - Number of person identified in data line <030> | Number of pe | erson identified | in data line <00 | 30> 7242830925 ext.50380 | ext.50380 | | | | | |
| <039> | Contact Emai | Contact Email Address - Email Address of person identified in data line <030> | il Address of p | erson identifiec | d in data line <0 | 130> ccurtis@agoc.com | a.com | | | | | |
| <210> | For the prior | For the prior calendar year, were there any reportable voice service outages? | ır, were ther | e any reporta | ble voice servi | ice outages? | | | | | | |
| <220> | APV | \$1; | < | <₽3> | ⇔ | ŷ | ŝ | ¢Þ∨ | \ \ \ | \$ | \ <u>\</u> | ÷ |
| | NORS Reference Number | Outage Start Date | Outage Start Outage Start Date Time | Outage End Date | Outage End Time | Number of Cus tomers Affected | Total Number of | 911 Facilities Affected | Service Outage Description (Check | Did This Outage Affect Multiple Study Areas | Service Outage | Preventative |
| | | | | | | | Customers | (Yes / No) | all that a pply) | (Yes / No) | Resolution | Procedures |
| | | | | | | | | | | | | |
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| (400) Number of Complaints per 1,000 customers | PO2 Form 481 |
|--|---|
| Data Collection Form | O MB Control No. 3060-0986/O MB Control No. 3060-0819 |
| | July 2018 |

| <010> | Study Area Code | 180216 | |
|-------|---|--|------------------------|
| <015> | Study Area Name | ARMSTRONG THE OF NO | |
| <020> | Program Year | 2019 | |
| <030> | Contact Name - Person USAC should conta | act regarding this data | e Cortie |
| <035> | Contact Telephone Number - Number of p <030> | person identified in data line | 7242830925 4xt.50380 |
| <039> | Contact Email Address - Email Address of p <030> | person identified in data line | ocmit i e (king oc com |
| <400> | S elect from the drop-down list to indicate voice complaints (zero or greater) for voice calendar year for each service area in which any facilities you own, operate, lease, or of | e telephony service in the prio hyou are designated an ETC fo | |
| <410> | Complaints per 1000 customers for fixed v | roice | |
| <420> | Complaints per 1000 customers for mobile | evoice | |

| | npliance With Service Quality Standards and Consumer Protection Rules ection Form | | PCC Form 481 O MB Control No. 3060-0986/O MB Control No. 3060-0819 July 2018 |
|--------|--|----------------------|--|
| -010> | Study Area Code | 180216 | |
| -015> | Study Area Name | ARNSTRONG THE OF NO | |
| 40 ZD> | Program Vear | 2019 | |
| 4030> | Contact Name - Person USAC should contact regarding this data | Carrie Curtie | |
| 4035× | Contact Telephone Number - Number of person identified in data line <030> | 7242830925 4xt.50380 | |
| -039> | Contact Empil Address - Empil Address of person identified in data line < 030s | courtie(segoc.com | |
| | | | |
| <515> | Centify compliance with applicable minimum service standards | | |

| (600) Functionality in Emergency Situations | FCC Form 481 |
|---|---|
| Data Collection Form | OMB Control No. 3060-0985/OMB Control No. 3060-0819 |
| | July 2018 |

| <010⊳ | Study Area Code | 180216 |
|--------|---|----------------------|
| <015> | Study Area Name | ARMSTRONG THE OF NO |
| <0.20⊳ | Program Year | 2019 |
| <0.30⊳ | Contact Name - Person USAC should contact regarding this data | Cerrie Curtie |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 7242830925 4xt.50380 |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | courtie@agac.com |
| <600⊳ | Certify compliance regarding ability to function in emergency situations | Yes |
| <610> | Descriptive document for Functionality in Emergency Situations | 180215md610.pdf |
| | | |

| (800) Operating Companies | | | FCC Form 48.1 |
|---|------------------------------|---|--|
| Data Collection Form | | | OMB Control No. 3060-0386/OMB Control No. 3060-0819 July 2018 |
| <010> Study Area Code | 180216 | | |
| <015> Study Area Name | ARMSTRONG TEL OF MD | L OF MD | |
| <020> Program Year | 2019 | | |
| <030> Contact Name - Person USAC should contact regarding this data | Carrie Curtis | m | |
| <0.35> Contact Telephone Number - Number of person identified in data line <0.30> | | rt.50380 | |
| <039> Contact Email Address - Email Address of person identified in data line <030> | taline<030> ccurtis@agoc.com | . com | |
| <810> Reporting Carrier Armstrong Tel of MD | | | |
| 1 | | | |
| Operating Company | | | |
| | | | |
| <813> | | <92> | <83> |
| Affliates | | SAC | Doing Business As Company or Brand Designation |
| | | | |
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| (900) Tribal Lands Reporting | FCC Form 481 |
|--|--|
| Data Collection Form | OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018 |
| <010> Study Area Code | 180216 |
| 1 | ARMSTRONG TEL OF MD |
| <020> Program Year | 2019 |
| <030> Contact Name - Person USAC should contact regarding this data | Carrie Curtis |
| <0.35> Contact Telephone Number - Number of person identified in data line <0.30> | 7242830925 ext.50380 |
| <0.39> Contact Email Address - Email Address of person identified in data line <0.30> | ccurtis0agoc.com |
| <900> Does the filing entity offer tribal land services? (Y/N) | No |
| <910> Tribal Land(s) on which ETC Serves | |
| <920> Tribal Government Engagement Obligation | |
| | Name of Attached Document |
| If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to \$ 54.313(a)(5) includes: <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions. <922> Feasibility and sustainability planning: <924> Compliance with Rights of way processes <926> Compliance with Eacilities Siting rules <926> Compliance with Eacilities Siting rules <927> Compliance with Cultural Preservation review processes <928> Compliance with Cultural Preservation review processes <928> Compliance with Tribal Business and Licensing requirements. | Select Yes or No or Not Applicable |

| | | 0,00 |
|----------|---|--|
| (1000) V | (1000) Voice and Broadband Service Rate Comparability | FCC Form 48.1 |
| Data Col | Data Collection Form | OMB Control No. 3060-086/OMB Control No. 3060-0819 |
| | | July 2018 |
| <010> | Study Area Code | 180216 |
| <015> | Study Area Name | APMSTRONG TEL OF MD |
| <020> | Program Year | 2019 |
| <030> | Contact Name - Person USAC should contact regarding this data | Carrie Curtis |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 7242830925 ext.50380 |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | courtisfagoo.com |
| <1000> | Voice services rate comparability certification | 9) |
| <1010> | Attach de tailed description for voice services rate comparability compliance | 180216md1010.pdf |
| | | Name of Attached Document |
| <1020> | Yes Groadband comparability certification | s - Pricing is no more than the most recent applicable benchmark announced by e Wireline Competition Bureau |
| <1030> | Attach detailed description for broadband comparability compliance | 180216md1030.pdf |
| | | Name of Attached Document |

| 1100) N)ata Col | 1100) No Terrestrial Backhaul Reporting Data Collection Form | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018 |
|---------------------|---|--|
| <010> | Study Area Code | 180216 |
| <015> | Study Area Name | ARMSTRONG TEL OF MD |
| <020> | Program Year | 2019 |
| <030> | Contact Name - Person USAC should contact regarding this data | Carrie Curtis |
| <032> | Contact Telephone Number - Number of person identified in data line <030> | 7242830925 ext.S0380 |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | ccurtisfagoc.com |
| <1100> | Certify whether terrestrial backhaul options exist (Y/N) | S S S S S S S S S S S S S S S S S S S |
| <1130> | Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(g). | sdqx |
| <11140> | Alaska Plan rate-of-return certification (yes, no, or not applicable) of compliance with approved performance plan. | |
| | | |
| | | |

| T 10001 | | |
|--------------------------------------|--|--|
| (1200) 16 Lifeline Data Coll | (1.200) I erms and Condition for Lifeline Customers Lifeline Data Collection Form | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018 |
| <010> | Study Area Code | 180216 |
| <015> | Study Area Name | ARMSTRONG TEL OF MD |
| <020> | Program Year 2019 | 61 |
| <030> | Contact Name - Person USAC should contact regarding this data | Carrie Curtis |
| <032> | Contact Telephone Number - Number of person identified in data line <030> | 7242830925 ext.50380 |
| <039> | Contact Email Address - Email Address of person identified in data line <030> ca | ccurtisfagoc.com |
| | 18021 | 180216md1210.pdf |
| <1210> | Terms & Conditions of Voice Telephony Lifeline Plans | |
| | | |
| | | Name of Attached Document |
| <1220> | Link to Public Website Agoc.com | uco |
| | | |
| "Please c or the we | "Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to | |
| § 54.422(a)(2) a annually report: | § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report: | |
| <1221> | Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | |
| <1222> | Details on the number of minutes provided as part of the plan, | |
| <1223> | <1223> Additional charges for toll calls, and rates for each such plan. | |
| | | |

| (2005) Price | (2005) Price Cap Carrier Additional Documentation | FCC Form 481 | |
|------------------------------------|--|---|--|
| Data Collection Form | Data Collection Form Including Rate-of-Return Camies offiliated with Price Cap Local Exchange Carriers | OMB Control No. 3060-0986, July 2018 | OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018 |
| 200 | Charlet Manual Charlet | 180216 | |
| - | Study Area Court | ARMSTRONG TELL OF MD | |
| | Program Year | 2019 | |
| 1 1 | Contact Name - Person USAC should contact regarding this data | Carrie Curtis | |
| | Contact Telephone Number - Number of person identified in data line < 0.30 > | מסריסר יועם ריזלמרסידניו | |
| oO <680> | Contact Email Address - Email Address of person identified in data line < 0.30 > | courtisHagoc.com | |
| Select th to offset form and | Select the appropriate responses below (Yes, No, Not Appl to offset access charge reductions, and Connect America Pl form and in the documents attached below is accurate. | Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR 54.313(c),(d),(e). The information reported on this form and in the documents attached below is accurate. | High Cost support on reported on this |
| <2015> | 2016 and future Frozen Support Gertification 47 | CFR § 54.313(c)(4) | |
| Price Cap | Price Cap Carrier Connect America ICC Support {47 CFR § 5 | R § 54.313(d)} | |
| <2016> | Certification support used to build broadband | | П |
| Connect | Connect America Phase II Reporting {47 CFR § 54.313(e)} | | |
| <2017A> | Connect America Fund Phase II recipient? | | П |
| <2017C> | <2017C> Total amount of Phase II support, if any, the price cap or capital expenditures in 2017. | cap carrier used for | Π |
| <2018> | Attach the number, names, and addresses of commun | munity anchor Name of Attached Document Listing | |
| | institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(i | iding access to Required Information -54.313(e)(1)(ii)(A) | |
| | | | |
| <2019> | Recipient certifies that it bid on category one telecommunications and | munications and | |
| | Internet access services in response to all FUL Form 470 postings seeking broadband service that meets the connectivity targets for the schools and | 70 postings seeking s for the schools and | |
| | libraries universal service support program for eligible schools and | schoolsand | |
| | indialies located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates | ere die carrier is n bids were at rates | |
| | reasonably comparable to rates charged to eligible schools and libraries in urban areas for comparable offerings - 54.313(e)(1)(i)(C) | hools and libraries in (C) | |

| (3005) Rate Of Return Data Collection Form | (3005) Rate of Return Carrier Additional Documentation Data Collection Form | FCCForm 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018 |
|---|--|--|
| <010> | Study Area Code | 180216 |
| <015> | Study Area Name | ARMSTRONG TEL OF MD |
| <020> | Program Year | 2019 |
| <030> | Contact Name - Person USAC should contact regarding this data | Carrie Curtis |
| <035> | Contact Telephone Number - Number of person identified in data line < 030> | 7242830925 ext.50380 |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | ccurtis@agoc.com |
| | | |

CAF BLS Reporting

| ô |
|---|
| (Yes/No) |
| Please indicate whether new locations were deployed during the prior calendar year. |
| (3008A) |

Please enter the number of new locations deployed in the prior calendar year associated with each of the following speed tiers. (3008B)

Number of newly built locations with access to broadband speeds of at least $10/1\,{\rm Mbps}\,{\rm but}$ less than $25/3\,{\rm Mbps}.$ (3008B1)

Number of newly built locations with access to broadband speeds of 25/3 Mbps or higher. (3008B2)

(3008C) Please provide the percentage of deployment across the entire study area.

| (3005) Rate Of Return Carrier Additional Documentation | FCC Form 481 |
|--|---|
| Data Collection Form | OMB Control No. 3060-0986/OMB Control No. 3060-0819 |
| | July 2018 |

| <010> | Study Area Code | 180216 |
|-------|--|----------------------|
| <015> | Study Area Name | ARMSTRONG TEL OF MD |
| <020> | Program Year | 2019 |
| <030> | Contact Name - Person USACs hould contact regarding this data | Carrie Curtis |
| <035> | Contact Telephone Number - Number of person identified in data line < 0.30 > | 7242830925 ext.50380 |
| <039> | Contact Email Address - Email Address of person identified in data line < 0.30 > | ccurtis@agoc.com |

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this formand in the documents attached below is accurate.

| (3009) | Progress Report on 5 Year Plan Carrier certifies to 54.313(f)(1)(iii) | | | |
|------------------|--|------------------------------------|--------------------------|---------------------------------|
| | | | Yes - Attach Certif: | cation |
| (301 0A) | Certification of Public Interest Obligations (47 CFR § 54.313(f)(1)(i)) | | | 18 02 1 5m d2 01 0 . pd f |
| (30108) | Please Provide Attachment | Name of Attached Do Information | ocument Listing Required | |
| (3012A) | Community Anchor In stitutions (47 CFR § 54.313(f)(1)(ii)} | No - No New Communi | ty Anchors | |
| (30128) | Please Provide Attachment | Name of Attached Do Information | ocument Listing Required | |
| (3013) | Is your company a Privately Helc ROR Carrier (47 CFR § 54.313(f)(2)) | (Yes/No) | © C | |
| (3014) | If yes, does your company file the RUS annual report | (Yeş/No) | \circ | |
| lones | Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to §54.313(f)(2) compliance requires: | | | |
| (3015) | Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) | | | |
| (3016) | Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows | | | |
| (3017) | If the response is yes on line 3014, attach your company's RUS annual report and all required documentation | Name of Attached Do Information | ocument Listing Required | |
| (3018) | If the response is no on line 3014, is your company audited? | (Yes/No) | ⊙ ○ | |
| | If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains: | | | |
| (3019) | Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS | | v | |
| (3020) | Operating Report for Telecommunications Borrowers Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows | | v | |
| (3021) | Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission on line 30 26 pursuant to § 54.313(f)(2), contains: | | V | |
| (3022) | Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers | | | |
| (3023) | Underlying information subjected to a review by an independent certified public accountant | | |] |
| (3024) | Underlying information subjected to an officer certification. | | |] |
| (3025) | Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows | | |] |
| (3026) | Attach the worksheet listing required information | Name of Attached Do Information | ocument Listing Required | 18021&md302& (Confidential).pdf |

Page 14

| (3005) Rate Of Return Carrier Additional Documentation (Continued) | FCC Form 481 |
|---|---|
| Data Collection Form | OM8 Control No. 3060-0986/OM8 Control No. 3060-0819 |
| | July 2018 |

| 180216 | ARMSTRONG TEL OF MD | 2019 | Carrie Curtis | 7242830925 ext.50380 | ccurtis@agoc.com |
|---|---------------------|--------------|-------------------------------|---------------------------------|---|
| <pre>< 111> Study Area Code</pre> | Study Area Name | Program Year | Contact Name - Person USACsho | Contact Telephone Number - Numl | Contact Email Address - Email Address of person identified in data line <0.30 > couxtis@aspoc.com |
| <0.10> | <0.15> | <0.20 > | <033 | <50 € | <139> |

Financial Data Summary

(3027) Revenue

(3028) Operating Expenses

(3029) Net Income

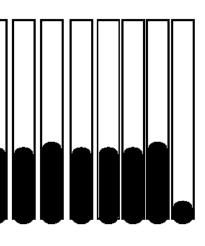
(3030) Telephone Plant In Service(TPIS)

(3031) Total Assets

(3032) Total Debt

(3033) Total Equity

(3034) Dividends



| (4005) Rural Broadband Experiment Additional Documentation | FCC Form481 |
|--|---|
| Data Collection Form | OMB Control No. 3060-0986/OMB Control No. 3060-0819 |
| | July 2018 |

| <010> | Study Area Code | 180216 |
|--------|--|----------------------------------|
| <015> | Study Area Name | ARMSTROMS TELL OF NO |
| <0.20> | Program Year | 2019 |
| <030> | Contact Name - Person USAC should contact regarding this data | Cerrie Cortic |
| <0.35> | Contact Telephone Number - Number of person identified in data li | ne <0.30> 7242 830925 4×1.503 80 |
| <039> | Contact Em ail Address - Email Address of person identified in data li | ne <030> ocurtis@agad.can |

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations and provide a list of newly served community anchor institutions.

Public Interest Obligations - FCC 14-98 (paragraphs 26-29, 78)

Please acidress Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001 Recipient certifies that it is offering broadband meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas.

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

4003b. Provide the number, names and addresses Name of Attached Document Listing Required Information of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

| | (5005) Alaska Plan Participants Additional Documentation | FCC Form481 |
|---|--|---|
| ı | Data Collection Form | OMB Control No. 3060-0986/OMB Control No. 3060-0819 |
| l | | July 2018 |

| <010> | Study Area Code | 180216 |
|--------|---|------------------------------|
| <0.15> | Study Area Name | AINSTRONG TEL OF NO |
| <0.20> | Program Year | 2019 |
| <030> | Contact Name - Person USAC should contact regarding this data | Cerrie Curtie |
| <0.35> | Contact Telephone Number - Number of person identified in data line <030> | 7242 83 0925 - 4x E , 50 380 |
| <0.39> | Contact Email Address - Email Address of person identified in data line <0 30 > | courtie(sigoc.com |

5005 Alaska Plan

| (5010) | Do you participate in the Alaska plan? | (Yes/No) |
|--------|--|----------|
| (5011) | Please indicate whether any terrestrial backhaul or other satellite backhaul became commercially available in the previous calendar year in areas previously served exclusively by performance limiting satellite backhaul. | (Yes/No) |
| (5012) | If the filing carrier identified in its approved perfomance plans that it relies exclusively on satellite backhaul for a certain poriton of the population in its service area, indicate whether any terrestrial backhaul or other satellite backhaul became commercially available in the previous calendar year in areas that were previously served exdusively by satellite backhaul. | (Yes/No) |

| <5013> | <a> | | <c></c> |
|--------|------------------------------------|--|--------------------------------------|
| | Description Of Backhaul Technology | Date Backhaul Available | Newly Served Locations or Population |
| = | | | |
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| - | | - | |
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| | tion - Reporting Carrier lection Form | | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2018 |
|--------|---|----------------------|--|
| | | | |
| <0.10> | Study Area Code | 180216 | |
| <0.15> | Study Area Name | ARMSTRONG TEL OF MD | |
| <0.20> | Program Year | 2019 | |
| <030> | Contact Name - Person USAC should contact regarding this data | Carrie Curtis | |
| <0.35> | Contact Telephone Number - Number of person identified in data line <030> | 7242830925 ext.50380 | |
| <039> | Contact Email Address - Email Address of person identified in data line <0.30 > | ccurtis@agoc.com | |

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

| certify that I am an officer of the reporting carrier; my responsibilities incl ecipients; and, to the best of my knowledge, the information reported on | | rements for universal service support |
|---|---|---------------------------------------|
| Name of Reporting Carrier: ARMSTRONG TEL OF MD | | |
| Signature of Authorized Officer: CERTIFIED ONLINE | | Date 07/11/2018 |
| Printed name of Authorized Officer: Mark Rankin | | |
| Fitle or position of Authorized Officer: VP Financial Reporting | | |
| Gelephone number of Authorized Officer: 7242830925 ext. 30243 | | |
| Study Area Code of Reporting Carrier: 180216 | Filing Due Date for this form: 07/16/2018 | |

| | ion - Agent / Carrier ection Form | FCC Form 481 OMB Control No. 3060-0986/OMB Control No July 2018 | . 3060-0819 |
|-------|---|---|-------------|
| <010> | Study Area Code | 180216 | |
| <015> | Study Area Name | ARMSTRONG TEL OF MD | |
| <020> | Program Year | 2019 | |
| <030> | Contact Name - Person USAC should contact regarding this data | Carrie Curtis | |
| <035> | Contact Telephone Number - Number of person identified in data line < 0.30 > | 7242830925 ext.50380 | |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | ccurtis@agoc.com | |

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

| I certify that (Name of Agent) also certify that I am an officer of the reporting carrier; i agent; and, to the best of my knowledge, the reports an | is authorized to submit the information reported on behalf of the reporting sponsibilities include ensuring the accuracy of the annual data reporting requirements provided to the auth a provided to the authorized agent is accurate. |
|--|---|
| Name of Authorized Agent: | |
| Name of Reporting Carrier: | |
| Sign ature of Authorized Officer: | Date: |
| Printed name of Authorized Officer: | |
| Title or position of Authorized Officer: | |
| Telephone number of Authorized Officer: | |
| Study Area Code of Reporting Carrier: | Filing Due Date for this form: |

TO BE COMPLETED BY THE AUTHORIZED AGENT:

| Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier | | | | | | | |
|---|-------|-------|--|--|--|--|--|
| Las agent for the reporting carrier, certify that lam authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate. | | | | | | | |
| Name of Reporting Carrier: | | | | | | | |
| Name of Authorized Agent Firm: | | | | | | | |
| ignature of Authorized Agent or Employee of Agent: | | Date: | | | | | |
| Jame of Authorized Agent Employee: | | | | | | | |
| itle or position of Authorized Agent or Employee of Ager | nt | | | | | | |
| the or position of Authorized Agent of Employee of Agen | | | | | | | |
| elephone number of Authorized Agent or Employee of A | gent: | | | | | | |

Attachments

Response Line 610 Armstrong Telephone Company - Maryland Study Area 180216

§54.313(a)(6) - ABILITY TO FUNCTION IN EMERGENCY SITUATIONS

Voice Network

Pursuant to 47 C.F.R. § 54.313(a)(6) and 47 C.F.R § 54.22(b)(4) as set forth in 47 C.F.R. § 54.202(a)(2)Armstrong Telephone Company - Maryland ("Armstrong") meets the requirements to remain functional in emergency situations and has the following capabilities: Back-up power is provided to Armstrong's central office by use of a generator and batteries that provide to provide emergency power. Armstrong has also sufficient spare cards for its fiber optic network to provide almost instantaneous replacement should there ever be a card failure in the core network. Armstrong also has proper staff in place to repair any fiber cuts in a timely manner. Armstrong has connectivity with neighboring telephone exchanges as well as the LATA tandem to provide diverse options to reroute traffic should an emergency arise. Armstrong has developed and trained its staff on network preparedness plans in case of emergency situations. Armstrong is prepared and capable of managing traffic spikes resulting from emergency situations and has sufficient switching capabilities to handle such situations.

Broadband Network

Pursuant to 47 C.F.R. § 54.313(a)(6) and 47 C.F.R § 54.22(b)(4) as set forth in 47 C.F.R. § 54.202(a)(2) Armstrong Telephone Company - Maryland ("Armstrong") meets the requirements to remain functional in emergency situations and has the following capabilities: Back-up power is provided to Armstrong central offices by use of a generator and batteries that provide it with 8 to 12 hours of emergency power that is also used to provide service to the broadband network. In addition, Armstrong field electronics have 8 to 12 hours of back-up power by use of generators and batteries. Armstrong has also sufficient spare cards for its fiber optic network to provide almost instantaneous replacement should there ever be a card failure in the core network. Armstrong also has proper staff in place to repair any fiber cuts in a timely manner. Armstrong has connectivity with neighboring telephone exchanges as well as the LATA tandem to provide diverse options to reroute traffic should an emergency arise. Armstrong has developed and trained its staff on network preparedness plans in case of emergency situations.

Response to Line 1010 Armstrong Telephone Company - Maryland Study Area 180216

Voice Services Comparability Report

Pursuant to 47 C.F.R. § 54.313 (a) (10) Armstrong Telephone Company – Maryland (the "Company") is in compliance with the requirement that voice services is no more than two standard deviations above the national average urban rate for voice service of \$45.38 as specified in Public Notice DA 17-1093 issued on November 8, 2017. The Company's current total local end-user rate¹ of \$6.00 (which includes a local fee of \$6.00, mandated state fees of 0.00 and mandatory extended area service charges of \$0.00) is not above the standard deviation as specified in the USF/ICC Transformation Order. ²

¹ Local End User Rate as defined in USF/ICC Transformation Order 26 FCC Rcd at 17751, Para. 238

² USF/ICC Transformation Order, 26 FCC Rcd at 17694, Para. 84 (footnote included) "The standard deviation is a measure of dispersion. The sample standard deviation is the square root of the sample variance. The sample variance is calculated as the sum of the squared deviations of the individual observations in the sample of data from the sample average divided by the total number of observations in the sample minus one. In a normal distribution, about 68 percent of the observations lie within one standard deviation above and below the average and about 95 percent of the observations lie within two standard deviations above and below the average."

Response to Line 1030 Armstrong Telephone Company - Maryland Study Area 180216

§54.313(a)(11) - BROADBAND SERVICES COMPARABILITY REPORT

Pursuant to 47 C.F.R. § 54.313 (a) (11) Armstrong Telephone Company - Maryland charges a residential rate of \$49.95 for broadband providing 10 Mbps download, 1 Mbps upload, and an unlimited usage allowance. This rate is lower than \$88.13, which is the 2018 reasonable comparability benchmark for the same offering established by the Wireline Competition Bureau.¹

¹ Wireline Competition Bureau Announces Results of 2018Urban Rate Survey for Fixed Voice and Broadband Services and Posting of Survey Data and Explanatory Notes, Public Notice, WC Docket No. 10-90, DA 17-1093 (rel. November 8, 2017).

Armstrong Telephone Company

P.S.C. MD Tariff No. 4 Original Page No. 60

SECTION 4. DESCRIPTION OF SERVICES AND RATES (cont'd)

4.7 Lifeline Service

4.7.1 General

Lifeline Service is an offering designed to help qualified customers pay for their Local Exchange Service. Such qualified customers are charged a reduced rate for their local telephone service.

4.7.2 Regulations

- A. Lifeline Service is available to qualified customers and is provided via a residence individual message rate dial tone line.
- B. Lifeline Service is Local Exchange Service and, as such, is subject to the regulations governing Local Exchange Service in Section 3 of this tariff.

 Lifeline customers will receive a flat rate monthly discount as specified in C. of this Section 3.
- C. In order to qualify for Lifeline Service, a customer must be certified in accordance with Federal Communications Commission rules found in CFR § 54.410(c) by the Maryland Department of Human Resources to the Telephone Company as receiving assistance under Title 5, subtitle 3 of the Human Services Article including (Temporary Cash Assistance (TCA), Supplemental Nutrition Assistance Program (SNAP), State Funded: Temporary Disability Assistance Program (TDAP), and Public Assistance to Adults (PAA)), Assistance from the Electric Universal Service Program, Assistance from the Maryland Energy Assistance Program, State-funded public assistance benefits, or Supplemental Security Income (SSI).
- D. Lifeline Service will continue to be provided to a customer only so long as such customer is receiving benefits as specified in 3. preceding. The continuation of qualification for Lifeline Service must be recertified by the Maryland Department of Human Resources, every 12 months for customers receiving Supplemental Security Income benefits, and every six months for customers receiving other benefits specified in 3. preceding, following the establishment of the Lifeline Service. Without such recertification, the customer's Lifeline Service will be discontinued.
- E. When the Telephone Company receives notice from the Maryland Department of Human Resources, or the customer, that the customer is no longer receiving benefits as specified in 3. preceding, the Telephone Company will then notify the customer that the Lifeline Service will be disconnected or changed to another class of residence service.

Issued: December 23, 2014 Effective: December 23, 2014

Armstrong Telephone Company

P.S.C. MD Tariff No. 4 Original Page No. 61

SECTION 4. DESCRIPTION OF SERVICES AND RATES (cont'd)

- 4.7 Lifeline Service (cont'd)
 - 4.7.2 Regulations (cont'd d)
 - F. A customer to Lifeline Service may not subscribe to any other Local Exchange Service on the same premises. In addition, a Lifeline customer may not subscribe to any additional telephone services including foreign central office, foreign exchange, and foreign zone services.
 - G. A subscriber may elect at the time of subscription to Lifeline Service to receive Toll Blocking Service as part of Lifeline Service. "Toll Blocking Service" is a service that allows a subscriber to elect not to allow the completion of outgoing toll calls from the subscriber's residence.
 - H. The Company may not collect a service deposit in order to initiate Lifeline Service. Lifeline Service will not be disconnected for non-payment of toll charges.
 - A. Lifeline Service provides a flat rate monthly Federal credit of \$9.25.
 - B. The Company shall apply the baseline payments received by the administrator of the federal Lifeline Service program to waive the qualifying customer's federal End-User Common Line Charge. The Company shall apply any additional federal support amount to the qualifying customer's basic local exchange service rate.
 - C. To be eligible for Lifeline Service, qualifying customers must subscribe to the residential Touch-Tone Service offering that is made available in the Company's service area as indicated on Leaf 1 in this Section and must pay all related charges associated with E-911 services and, when applicable, directory assistance and operator service charges.
 - D. Partial payments that are received from Lifeline Service customers shall first be applied to local service charges and then to any outstanding toll charges.
 - E. All aspects of the Lifeline Service program shall be subject to the interpretation of applicable Federal regulations and any directives which may from time to time be prescribed by the Universal Service Administrative Company. These rules are separate and apart from any rules prescribed as part of a state Universal Service program.

Issued: December 23, 2014 Effective: December 23, 2014

Armstrong Telephone Company

P.S.C. MD Tariff No. 4 Original Page No. 62

SECTION 4. DESCRIPTION OF SERVICES AND RATES (cont'd)

4.7 Lifeline Service (cont'd)

4.7.3 Rates

A. Lifeline Service Dial Tone Line, credit per month ...

\$9.25

- B. For the installation of new Local Exchange Service as a Lifeline Service, effective April 1, 2012, the applicable Service Charges discount is eliminated.
- C. For changes to a Lifeline Service for a qualified customer, the Service Charges specified in Section 4.3 of this Tariff do not apply. If a customer no longer qualifies for Lifeline Service, no Service Charges apply for changing to a Residence Local Exchange Service.

Issued: December 23, 2014 Effective: December 23, 2014

Annual Lifeline Eligible Telecommunications Carrier Certification Form All carriers must complete all or portions of all sections Form must be submitted to USAC and filed with the Federal Communications Commission

IMPORTANT: PLEASE READ INSTRUCTIONS FIRST

Deadline: January 31st (Annually)

| 180216 | | 143001400 | | | | |
|--|--|---|--|--|--|--|
| Study Area Code (SAC) (An Eligible Telecommunications Carrier (ETC) must provide | | Service Provider Identification Number (SPIN) ide a certification form for each SAC through which it provides Lifeline service). | | | | |
| 2017 | MD | Armstrong Telephone Company - Maryland | | | | |
| Recertification Year | State | ETC Name | | | | |
| N/A | | ARMSTRONG HOLDINGS INC | | | | |
| DBA, Marketing, or Ot (If same as ETC name, list "N | | Holding Company Name (If same as ETC name, list "N/A" Do not leave blank) | | | | |
| (If same as ETC name, list "N | /A" Do <u>not</u> leave blank) | (If same as ETC name, list 'N/A" Do not leave blank) | | | | |
| (If same as ETC name, list "No Des the reporting compa covide a list of all ETCs that are dermined in accordance with S | (A" Do <u>not</u> leave blank) In have affiliated ETCs? The affiliated with the reporting ETC ection 3(2) of the Communication | (If same as ETC name, list 'N/A" Do not leave blank) Yes No O C, using page 4 and additional sheets if necessary. Affiliation shall be | | | | |
| (If same as ETC name, list "No Des the reporting compa covide a list of all ETCs that ar diermined in accordance with So the ns or controls, is owned or con | (A" Do <u>not</u> leave blank) In have affiliated ETCs? The affiliated with the reporting ETC ection 3(2) of the Communication | (If same as ETC name, list 'N/A" Do not leave blank) Yes No No C, using page 4 and additional sheets if necessary. Affiliation shall be as Act. That Section defines "affiliate" as "a person that (directly or indirectly) | | | | |

ETCs Subject to the Non-Usage Requirements

All ETCs must complete the appropriate check-box. ETCs that do not assess and collect a monthly fee from their Lifeline subscribers are subject to the non-usage requirements. ETCs subject to the non-usage requirements must indicate the number of subscribers de-enrolled by month in Section 4. ETCs that only assess a fee but do not collect such fees are subject to the non-usage requirements and must also indicate the number of subscribers de-enrolled by month.

Is the ETC subject to the non-usage requirements?

Yes 🔘

No 📵

If yes, record the number of subscribers de-enrolled for non-usage by month in Block Q below.

| P | Q |
|-------------------|---------------------------------------|
| Month | Subscribers De-Enrolled for Non-Usage |
| January | 0 |
| February | 0 |
| March | 0 |
| April | 0 |
| May | 0 |
| June | 0 |
| July | 0 |
| August | 0 |
| September | 0 |
| October | 0 |
| November | 0 |
| December | 0 |
| Total Subscribers | 0 |

For purposes of this filing, an officer is an occupant of a position listed in the article of incorporation, articles of formation, or other similar legal document. An officer is a person who occupies a position specified in the corporate by-laws (or partnership agreement), and would typically be president, vice president for operations, vice president for finance, comptroller, treasurer, or a comparable position. If the filer is a sole proprietorship, the owner must sign the certification.

Initial Certification All ETCs must complete this section

I certify that the company listed above has certification procedures in place to:

- A) Review income and program-based eligibility documentation prior to enrolling a consumer in the Lifeline program, and that, to the best of my knowledge, the company was presented with documentation of each consumer's household income and/or program-based eligibility prior to his or her enrollment in Lifeline; and/or
- B) Confirm consumer eligibility by relying upon access to a state database and/or notice of eligibility from the state Lifeline administrator prior to enrolling a consumer in the Lifeline program.

I am an officer of the company named above. I am authorized to make this certification for the Study Area Code listed above.

| | SB | |
|---------|----|--|
| Initial | | |

Minimum Service Level

I certify that the company listed above is in compliance with the minimum service levels set forth in the 47 CFR Section 54.408.

I am an officer of the company named above. I am authorized to make this certification for the SACs listed above.

| Initial | SB |
|---------|----|
| | |

Annual Recertification

Do not leave empty blocks. If an ETC has nothing to report in a block, enter a zero.

Report the number of Lifeline subscribers due for recertification by month (January-December)

- A. Subscribers eligible for recertification by anniversary month
- B. Subscribers de-enrolled prior to recertification attempts
- C. Total number of subscribers ETC is responsible for recertifying (A-B)

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| Α. | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 3 |
| B. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| C. | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 3 |

Recertification Methods

State of federal database

D. Subscribers recertified through ETC access to state or federal database by anniversary month

Report the number of eligible subscribers verified through access to a state or federal database.

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| D. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

E. Name of the data source(s) used to verify consumer eligibility:

ETC Direct Contact

F. Subscribers contacted by ETC directly to recertify (You may also use this section to report subscriber initiated recertifications).

Report the number of Lifeline subscribers the ETC contacted directly to obtain recertification of eligibility

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| F. | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 3 |

G. Subscribers who failed to recertify through ETC direct outreach attempt

Report the number of Lifeline subscribers de-enrolled due to ineligibility or non-response to the ETC's outreach attempt

| I.t | ceport the number of Literate subscribers de-emoned due to mengrounty of non-response to the ETC's outleach altempt. | | | | | | | | | | | | | |
|-----|--|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| | | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
| | G. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

H. Subscribers who recertified through ETC direct outreach attempt.

Report the number of Lifeline subscribers that successfully recertified through ETC's outreach attempt.

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| H. | 0 | 0 | 0 | 0 | 0 | 0 | 1 | 0 | 0 | 1 | 1 | 0 | 3 |

Third Party

Subscribers whose eligibility was reviewed by state administrator, third party administrator, or USAC

Report the number of Lifeline subscribers contacted by a state administrator, third party administrator, or USAC for the purpose of recertification.

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| I. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

| J. | Name of thir | d party ad | ministrator | used to | verify | subscriber | eligibility: | |
|----|--------------|------------|-------------|---------|--------|------------|--------------|--|
| | | | | | | | | |

K. Subscribers de-enrolled as a result of a third party recertification attempt.

Report the number of subscribers as a result of ineligibility or non-response to outreach from a state administrator, third party administrator, or USAC.

| | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year Total |
|----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|---------------|
| K. | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

L. Subscribers who recertified through a state administrator, third party administrator, or USAC's recertification effort

Report the number of subscribers that recertified through a request from a state administrator, third party administrator, or USAC

| Kepoi | Jan | Feb | Mar Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Year |
|-------|-----|-----|---------|-----|-----|----------|----------|-----|-----|-----|-----|-----|----------|
| | | | | _ | | | | _ | _ | | | | Total |
| L. | 0 | 0 | 0 | 0 | 0 | <u> </u> | <u> </u> | 0 | 0 | Λ | n | Λ | <u> </u> |
| | U | | U | U | U | U U | U | | U | U | U U | U | U |

Certification:

Recertification Method: Database

I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on a database. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

| T | iti | -1 | | |
|---|-----|----|--|--|
| | | - | | |

Recertification Method: ETC

I certify that the company listed above has procedures in place to recertify the continued eligibility of all of its Lifeline subscribers, and that, to the best of my knowledge, the company obtained signed certifications from all subscribers attesting to their continuing eligibility for Lifeline. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

| | Initial | SB | | |
|--|---------|----|--|--|
|--|---------|----|--|--|

Recertification Method: Third Party

I certify that the company listed above has procedures in place to recertify consumer eligibility by relying on an administrator. I am an officer of the company named above. I am authorized to make this certification for the SAC(s) listed above.

| Initial | |
|---------|--|
| | |

No Subscribers

I certify that my company did not claim federal low income support for any Lifeline subscribers for the current Form 555 data year. I am an officer of the company named above. I am authorized to make this certification for the SAC listed above.

Initial

| M= (G+K) | $\mathbf{N} = (\mathbf{D} + \mathbf{F} + \mathbf{I})$ | O = M/N*100 |
|--|---|---|
| Total number of subscribers de-enrolled as a result of recertification | Total number of subscribers ETC is responsible for recertifying | Percent of subscribers due for recertification who were de-enrolled |
| 0 | 3 | 0.0% |

Signature Block

By signing below, I certify that the company listed above is in compliance with all federal Lifeline certification procedures. I am an officer of the company named above. I am authorized to make this certification for the Study Area Code (SAC) listed above.

Signed,

Shawn Beqaj - Vice President - Regula

Signature of Officer

sbegaj@agoc.com

Email Address of Officer

David Ames

Person Completing This Certification Form

Shawn Beqaj - Vice President - I

Printed Name and Title of Officer

Jan 26, 2018

Date

724-283-0925

Contact Phone Number

Affiliated ETCs

| SAC | Name |
|--------|---|
| 150071 | Armstrong Telephone Company - New York |
| 170189 | Armstrong Telephone Company - PA |
| 200256 | Armstrong Telephone Company - WV |
| 200267 | Armstrong Telephone Company - Northern Division |
| 170195 | Armstrong Telephone Company North |
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Response to Line 3010 Armstrong Telephone Company – Maryland Study Area 180216

Milestone Certification

Pursuant to 47 C.F.R. § 54.202(a) Armstrong Telephone Company – Maryland (the "Company") provides this certification that it is taking reasonable steps to provide upon reasonable request broadband speeds of at least 10 Mbps downstream/1 Mbps upstream, with latency suitable for real-time applications, including Voice over Internet Protocol, and usage capacity that is reasonably comparable to offerings in urban areas as determined in an annual survey as specified in Public Notice DA 17-1093, and that requests for such service are met within a reasonable amount of time. Details for how the Company is meetings its obligations for meeting its goals and required obligations are specified within the FCC Form 481 annual filing.



REPORT OF INDEPENDENT AUDITORS AND FINANCIAL STATEMENTS

ARMSTRONG TELEPHONE COMPANY – MARYLAND, INC.

September 30, 2017 and 2016



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Report of Independent Auditors

Board of Directors

Armstrong Telephone Company - Maryland, Inc.

Report on Financial Statements

We have audited the accompanying financial statements of Armstrong Telephone Company – Maryland, Inc., which comprise the balance sheets as of September 30, 2017 and 2016, and the related statements of operations, stockholder's deficit, and cash flows for the years then ended, and the related notes to the financial statements.

Management's Responsibility for the Financial Statements

Management is responsible for the preparation and fair presentation of these financial statements in accordance with accounting principles generally accepted in the United States of America; this includes the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on these financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audits to obtain reasonable assurance about whether the financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial statements. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation and fair presentation of the financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the financial statements.

We believe that the audit evidence obtained is sufficient and appropriate to provide a basis for our audit opinion.

Opinion

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of Armstrong Telephone Company – Maryland, Inc. as of September 30, 2017 and 2016, and the results of its operations and its cash flows for the years then ended in accordance with accounting principles generally accepted in the United States of America.

Emphasis of Matter

The accompanying financial statements have been prepared assuming that the Company will continue as a going concern. As discussed in Note 2 to the financial statements, until the Company is able to develop a plan for revenue growth and improved profitability, cash flows from operations will not be sufficient to service the Company's debt payments and cover its operating expenses. These conditions raise substantial doubt about the Company's ability to continue as a going concern. Management's plans in regard to this matter are also described in Note 2. The financial statements do not include any adjustments that might result from the outcome of this uncertainty. Our opinion is not modified with respect to this matter.

Spokane, Washington December 22, 2017

MOSS ADAMS LLP

Armstrong Telephone Company – Maryland, Inc. Balance Sheets

ASSETS

| | September 30, | | |
|---|---------------|------------|--|
| | 2017 | 2016 | |
| CURRENT ASSETS Cash and cash equivalents Subscriber accounts receivable, net of allowance of \$ in 2017 and \$ in 2016 Other accounts receivable, net of allowance of \$ in 2017 and \$ in 2016 Material and supplies | \$ | \$ | |
| Income tax receivable, parent company | - | | |
| Other current assets | | | |
| Total current assets | | | |
| NONCURRENT ASSETS | | | |
| Deferred income taxes | | - | |
| Other noncurrent assets | | | |
| Total noncurrent assets | | | |
| PROPERTY, PLANT, AND EQUIPMENT | | | |
| Telecommunications plant in service | | | |
| Nonregulated plant in service | | | |
| Telecommunications plant under construction | | | |
| Less accumulated depreciation | | | |
| | | | |
| | \$ | \$ | |

Armstrong Telephone Company - Maryland, Inc. Balance Sheets

LIABILITIES AND STOCKHOLDER'S DEFICIT

| | September 30, | | | |
|---|---------------|------|--|--|
| | 2017 | 2016 | | |
| CURRENT LIABILITIES Related party note payable, current Accounts payable Income tax payable, parent company Other accrued liabilities | \$ | \$ | | |
| Total current liabilities | | _ | | |
| RELATED PARTY NOTE PAYABLE | | | | |
| OTHER LIABILITIES AND DEFERRED CREDITS Deferred income taxes | | | | |
| STOCKHOLDER'S DEFICIT Common stock (\$ par value; shares authorized, shares issued and outstanding) Retained deficit | | | | |
| | _ | | | |
| | <u> </u> | \$ | | |

Armstrong Telephone Company – Maryland, Inc. Statements of Operations

| | Years Ended September 30, | | |
|--|---------------------------|------|--|
| | 2017 | 2016 | |
| Operating revenues | | | |
| Wireline | | | |
| Customer | \$ | \$ | |
| Intercarrier | | | |
| Interstate | | | |
| Intrastate | _ | | |
| Universal service support - federal | | | |
| | | | |
| Internet | | | |
| | | | |
| Miscellaneous | | | |
| Equipment | - | | |
| Carrier billing and collection Directory | | | |
| Uncollectible and other | | | |
| Official entropy of the | | | |
| | | | |
| Total operating revenues | | | |
| Operating expenses | | | |
| Plant specific operations | | | |
| Plant nonspecific operations | | | |
| Depreciation | <u> </u> | | |
| Customer operations | | | |
| Corporate operations | | | |
| Other operating taxes | | | |
| Nonregulated | | | |
| Total operating expenses | | | |
| Net operating loss | | | |
| Nonoperating expense | | | |
| Interest expense | | | |
| Other nonoperating expense | | | |
| Total nonoperating expense | | | |
| Loss before income taxes | | | |
| Income tax benefit | | | |
| Net loss | \$ | \$ | |
| | | | |

Armstrong Telephone Company – Maryland, Inc. Statements of Stockholder's Deficit

| | Common Stock | Retained Deficit | Total |
|-----------------------------|-----------------|---------------------|-------|
| Balance, September 30, 2015 | \$ | \$ | \$ |
| Net loss | | | |
| Balance, September 30, 2016 | | | |
| Net loss | | | |
| Balance, September 30, 2017 | \$ | \$ | \$ |

Armstrong Telephone Company – Maryland, Inc. Statements of Cash Flows

| | Years Ended | Years Ended September 30, | | |
|--|-------------|---------------------------|--|--|
| | 2017 | 2016 | | |
| CASH FLOWS FROM OPERATING ACTIVITIES Net loss Adjustments to reconcile net loss to net cash from operating activities | \$ | \$ | | |
| Depreciation Deferred income taxes Change in assets and liabilities | | | | |
| Receivables Material and supplies Other assets Accounts payable Other accrued liabilities and taxes | | 1 | | |
| Net cash from operating activities | | | | |
| CASH FLOWS FROM INVESTING ACTIVITIES Net acquisition of nonregulated plant Net acquisition of property, plant, and equipment | | | | |
| Net cash from investing activities | | | | |
| CASH FLOWS FROM FINANCING ACTIVITIES Payments on related party note Proceeds from related party note | | | | |
| Net cash from financing activities | | | | |
| NET CHANGE IN CASH AND CASH EQUIVALENTS | | | | |
| CASH AND CASH EQUIVALENTS at beginning of year | | | | |
| CASH AND CASH EQUIVALENTS at end of year | \$ | \$ | | |
| SUPPLEMENTAL DISCLOSURE OF CASH FLOWS INFORMATION Cash paid during the year for | | | | |
| Interest | \$ | \$ | | |

Armstrong Telephone Company - Maryland, Inc. Notes to Financial Statements

Note 1 – Summary of Significant Accounting Policies

Description of entity – Armstrong Telephone Company – Maryland, Inc. (Company) is an incumbent local exchange carrier that provides telephone and other related telecommunications services, Internet, inside wire, and customer premise equipment in the state of Maryland. The Company is wholly owned by Armstrong Holdings, Inc. (AHI).

Accounting policies – The financial statements of the Company have been prepared in accordance with accounting principles generally accepted in the United States of America applicable to regulated public utilities. Such accounting principles are consistent, in all material respects, with accounting prescribed by the Federal Communications Commission (FCC).

Accounting estimates – The preparation of financial statements in accordance with accounting principles generally accepted in the United States of America requires management to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities at the date of the financial statements and the reported amounts of revenue and expenses during the reporting period. Significant estimates include depreciation expense and interstate access revenues. Actual results could differ from those estimates.

Cash and cash equivalents – Cash and cash equivalents are defined as short-term, highly liquid investments that were purchased with an original maturity of three months or less and are readily convertible into cash. Cash equivalents are stated at cost and primarily consist of money market savings accounts.

Concentration of risk – The Company's cash is held by several banking institutions. At various times throughout the year, cash balances exceeded federally insured limits of \$ 1.000.

Accounts receivable – Accounts receivable are stated at the amount management expects to collect on outstanding balances. The Company reviews the collectibility of accounts receivable annually based upon an analysis of outstanding receivables, historical collection information, and existing economic conditions. Receivables from subscribers are due 30 days after issuance of the subscriber bill. Receivables from other exchange carriers are typically outstanding from 30 to 60 days before payment is received. Management provides for probable uncollectible amounts through a charge to earnings and a credit to a valuation allowance based on its assessment of the current status of individual accounts. Balances that are still outstanding after management has used reasonable collection efforts are written off through a charge to the valuation allowance and a credit to accounts receivable.

Material and supplies – Material and supplies are valued at the lower of cost or market determined by specific identification.

Armstrong Telephone Company - Maryland, Inc. Notes to Financial Statements

Note 1 – Summary of Significant Accounting Policies (continued)

Property, plant, and equipment – Property, plant, and equipment are stated at original cost. Regulated plant includes assets that are jointly used for regulated and nonregulated activities. The cost of additions and substantial betterments of property, plant, and equipment is capitalized. The cost of maintenance and repairs is charged to operating expenses.

In accordance with composite group depreciation methodology, when a portion of Company's regulated depreciable property, plant, and equipment is retired in the ordinary course of business, the gross book value is charged to accumulated depreciation.

Depreciation of Company's nonregulated plant is provided by the straight-line method over the estimated useful lives of the assets. Upon retirement, sale, or other disposition of nonregulated investments, the cost and related accumulated depreciation are removed from the related accounts and the resulting gains or losses are included in operations.

Income taxes – The Company is a member of a group that files a consolidated federal tax return. Accordingly, income taxes payable to (refundable from) the tax authority are recognized on the financial statements of the parent company who is the taxpayer for federal income tax purposes. The members of the consolidated group allocate payments to any member of the group for the income tax reduction resulting from the member's inclusion in the consolidated return, or the member makes payments to the parent company for its allocated share of the federal consolidated income tax liability. This allocation approximates the amounts that would be reported if the Company were separately filing its tax returns. The result of these allocations is reported on the accompanying balance sheets under the caption "Income tax receivable, parent company" or "Income tax payable, parent company". The parent company files consolidated tax returns with tax authorities based on a fiscal year ending September 30. The Company files a separate return for state tax purposes. Income taxes payable to (refundable from) the state are recognized on the Company's financial statements.

Deferred taxes are provided on a liability method whereby deferred tax assets are recognized for taxable temporary differences and net operating losses and deferred tax liabilities are recognized for deductible temporary differences. Temporary differences are the differences between the reported amounts of assets and liabilities and their tax bases. Deferred tax assets are reduced by a valuation allowance when, in the opinion of management, it is more likely than not that some portion or all of the deferred tax will not be realized. Deferred tax assets and liabilities are adjusted for the effects of changes in tax laws and rates on the date of enactment.

The Company records uncertain tax positions if the likelihood the position will be sustained upon examination is less than %. As of September 30, 2017 and 2016, the Company had no accrued amounts related to uncertain tax positions. Interest and penalties, if any, are recorded as interest expense and other expense, respectively.

Armstrong Telephone Company - Maryland, Inc. Notes to Financial Statements

Note 1 – Summary of Significant Accounting Policies (continued)

Revenue recognition – Monthly service fees derived from local wireline and Internet are billed one month in advance, but recognized in the month that service is provided.

Usage sensitive revenues such as access (revenues earned for originating/terminating long distance calls) and long distance are generally billed as a per-minute charge. Although these revenues are billed in arrears, an estimate of unbilled revenues is accrued in the month service is provided.

Interstate access revenues are included in settlements based on the Company's participation in the revenue pools administered by the National Exchange Carrier Association (NECA). Settlement revenues are determined by annually prepared separations and interstate access cost studies. These studies are prepared subsequent to year end and, therefore, the related revenues are recorded on the books based on an estimate of NECA pool earnings and on other assumptions related to information utilized in the preparation of the Company's cost study. The studies are subject to a 24-month pool earnings adjustment period and a review of the study by NECA. There was an insignificant revenue impact on 2017 and 2016, for adjustments related to prior year differences between the recorded estimates and actual revenues. Furthermore, management does not anticipate that 2017 and 2016, recorded revenues will require significant adjustments in future years.

Access revenues are classified in wireline revenues above as follows:

- Customer revenues include end user charges such as the Subscriber Line Charge (SLC), the Federal Universal Service Charge (FUSC), Access Recovery Charge (ARC), and special access billed to end users.
- Universal service support includes the amounts received from the Universal Service Fund for High Cost Loop Support (HCLS), Connect America Fund Broadband Loop Support (CAF BLS), and Connect America Fund Intercarrier Compensation (CAF ICC) support.
- All access charge and settlement revenue except as described above is classified as intercarrier revenue.

Internet revenues are derived from the provision of customer access to the public Internet, excluding revenues attributable to DSL transport (line costs between the customer and the Company's equipment that routes Internet traffic). Interstate access revenues include settlements from NECA that compensate the Company for the DSL transport related to the provision of Internet services.

Wireline universal service support revenue is intended to compensate the Company for the high cost of providing rural telecommunications service. Universal service support revenue includes funds received for HCLS, CAF BLS, CAF ICC, and other miscellaneous programs. HCLS and CAF BLS are based on the Company's relative level of operating expense and plant investment. Support from the CAF ICC is based on a historical frozen amount related to 2011 investment and expenses associated with the switching function and certain 2011 intrastate access revenues, which together make up the CAF ICC base. The CAF ICC base will be reduced by \(\bigcup \) % each year in determining CAF ICC support.

Armstrong Telephone Company - Maryland, Inc.Notes to Financial Statements

Note 1 – Summary of Significant Accounting Policies (continued)

Regulation - The Company's services are subject to rate regulation as follows:

- Local telephone and intrastate access revenues are regulated by the state regulatory commission. The FCC also has assumed preemptive authority to regulate intrastate telecommunications services, including intrastate access rates.
- Interstate access revenues are regulated by the FCC through its regulation of rates and settlements procedures as administered by NECA.
- Universal service revenues are administered by Universal Service Administrative Company (USAC), based on rules established by the FCC.

The FCC released an Order and Further Notice of Proposed Rulemaking (FNPRM) in 2016, that reformed the High Cost Program supporting rate-of-return carriers. The following changes have been implemented to modernize the program:

- Provides support for stand-alone broadband services and investment;
- Requires broadband deployment based on the number of locations lacking service and the cost of providing service;
- Requires allowances for capital investments and limits on operational expenses; and
- Phases out support for areas served by a qualifying competitor.

The FNPRM also created two paths to receive high cost support for rate of return carriers. The model-based option is voluntary and is a fixed amount of support for ten years. The legacy mechanism reforms the existing ICLS mechanism to support stand-alone broadband and will now be known as the Connect America Fund Broadband Loop Support (CAF BLS).

Effective November 1, 2016, the Company made an election to remain on the reformed legacy mechanism as described above.

Other sources of revenues are not rate regulated, and include long distance, equipment sales, Internet, billing and collection, and other incidental services.

Nonregulated expenses and nonregulated plant are directly attributable to the following nonregulated services: Internet and miscellaneous revenues.

All other operating expenses and telecommunications plants are related primarily to wireline revenues. However, some of these costs jointly relate to regulated and nonregulated services. For interstate access settlements, universal service support, rate case, and other regulatory purposes, the portion of these common costs related to nonregulated activities are removed in accordance with Part 64 of the FCC rules in order to ensure regulated revenues are based on costs of providing regulated services.

Armstrong Telephone Company - Maryland, Inc.
Notes to Financial Statements

Note 1 – Summary of Significant Accounting Policies (continued)

Advertising expenses – The Company expenses advertising costs as incurred. Advertising expenses during the years ended September 30, 2017 and 2016, were seems and september 30, 2017 and 2016, were

Allowance for funds used during construction (AFUDC) — The Company records as income and capitalizes as a cost of construction the cost of financing large construction projects spanning a period greater than two months. The Company uses a weighted-average interest rate based on total Company long-term debt. No amounts were capitalized at September 30, 2017 or 2016, or for those years then ended.

Subsequent events – Subsequent events are events or transactions that occur after the balance sheet date but before the financial statements are available to be issued. The Company recognizes in the financial statements the effects of all subsequent events that provide additional evidence about conditions that existed at the date of the balance sheet, including the estimates inherent in the process of preparing financial statements. The Company's financial statements do not recognize subsequent events that provide evidence about conditions that did not exist at the date of the balance sheet but arose after the balance sheet date and before the financial statements are available to be issued.

The Company has evaluated subsequent events through December 22, 2017, which is the date the financial statements are available to be issued.

Note 2 - Going Concern

The accompanying financial statements have been prepared assuming the Company will continue as a going concern. However, until the Company is able to develop a plan to grow revenues and improve profitability, cash flows from operations will not be sufficient to service the Company's debt payments and cover its operating expenses.

The ability of the Company to continue as a going concern is dependent upon continued financial support of the parent company using advances on the related party note payable in order to cover operating expenses. It is also dependent upon the Company's ability to improve profitability and cash flow by continuing to reduce operating expenses and increasing revenue generated from customers by providing more advanced broadband and network services. While management does not currently have a plan in place to sufficiently improve its profitability and cash flow, the parent company has continued to advance funds as needed to cover operating expenses and capital investment and has demonstrated the intent to provide additional funds as necessary for continuing operations going forward. Although there can be no assurances, management believes the continued financial support of the parent company will be sufficient to meet the Company's obligations as they come due.

Armstrong Telephone Company - Maryland, Inc.Notes to Financial Statements

Note 3 – Other Noncurrent Assets

Other noncurrent assets consist of land and buildings, net of accumulated depreciation, that are not related to telecommunications operations. The balance of these noncurrent assets was \$ and and as of September 30, 2017 and 2016, respectively.

Note 4 – Property, Plant, and Equipment

Telecommunications plant balances, together with accumulated depreciation balances, consist of the following at September 30:

| | Depreciation Rate | Plant Account | Accumulated Depreciation | 2017 Net Balance | 2016 Net Balance |
|---|---|------------------|-----------------------------|---------------------|---------------------|
| Regulated General support assets Central office assets Cable and wire facilities Plant under construction | 5 - 20 years 8 - 12 years 10 - 30 years rv/a | \$ | \$ | \$ | \$ |
| | | | | | |
| Nonregulated Internet CPE Other | 5 years 5 years 5 years | | | - - - - | - - - - |
| | | \$ | \$ | \$ | \$ |

Armstrong Telephone Company - Maryland, Inc. Notes to Financial Statements

Note 5 - Related Party Note Payable

Long-term debt consists of the following cumulative draws on the AHI related party note payable as of September 30:

| | Interest Rates (Fixed) | Maturity Dates | 2017 | 2016 |
|--------------------------|---------------------------|----------------|------|------|
| Armstrong Holdings, Inc. | %- | 2018-2020 | \$ | \$ |
| Less current portion | | |) | |
| | | | \$ | \$ |

Maturities of long-term debt obligations for the three years following September 30, 2016, are as follows:

| 2018 2019 | \$ |
|--------------|----|
| 020 | |
| | \$ |

All assets of the Company are pledged as security for the long-term debt. Interest on debt was \$ and \$ for the years ended September 30, 2017 and 2016, respectively.

Note 6 - Income Taxes

The components of the provision for income tax benefit are as follows:

| | Years Ende | a September 30, | |
|----------|------------|-----------------|--|
| | 2017 | 2016 | |
| Current | | | |
| Federal | \$ | \$ | |
| Deferred | | | |
| Federal | | | |
| State | | | |
| | | | |
| | <u> </u> | \$ | |
| | | | |

The provision for income taxes differs from the amount computed by applying the current statutory federal income tax rate to earnings before taxes due to the effects of state taxes (net of federal benefit), nondeductible items, nontaxable items, and prior year over or under accruals.

Armstrong Telephone Company - Maryland, Inc.Notes to Financial Statements

Note 6 – Income Taxes (continued)

The components of the net deferred tax (asset) liability recorded in the accompanying balance sheets are:

| | September 30, | | | |
|---|---------------|-------------------------------|--------|--------|
| | 2017 | | | 2016 |
| Deferred tax assets Allowance for doubtful accounts Book depreciation greater than tax NOL and tax credit carryforwards | \$ | 4 | \$ | |
| Less valuation allowance | | | | |
| Total deferred tax assets | | | | |
| Deferred tax liabilities Tax depreciation greater than book Accrued employee benefits Other | | | | |
| Total deferred tax liabilities | | | | |
| Net deferred tax (assets) liabilities | \$ | | \$ | |
| The Company has an income tax payable to the parent company of \$ from the parent company of \$ as of September 30, 2017 and 2 | | and income ta espectively. | x rece | ivable |
| The Company has a state net operating loss carryforward of approxim September 30, 2017, for which the Company has recorded a deferred Company has recognized a valuation allowance for this deferred tax a \$ an increase of from the prior year. The carryforward from the prior year. | tax as | sset of \$ t September : | | 17, of |

Armstrong Telephone Company - Maryland, Inc.
Notes to Financial Statements

Note 7 – Pension Plan

Note 8 - Related Party Transactions

The Company is an affiliate of The Armstrong Group of Companies and participated in various related party transactions listed below.

